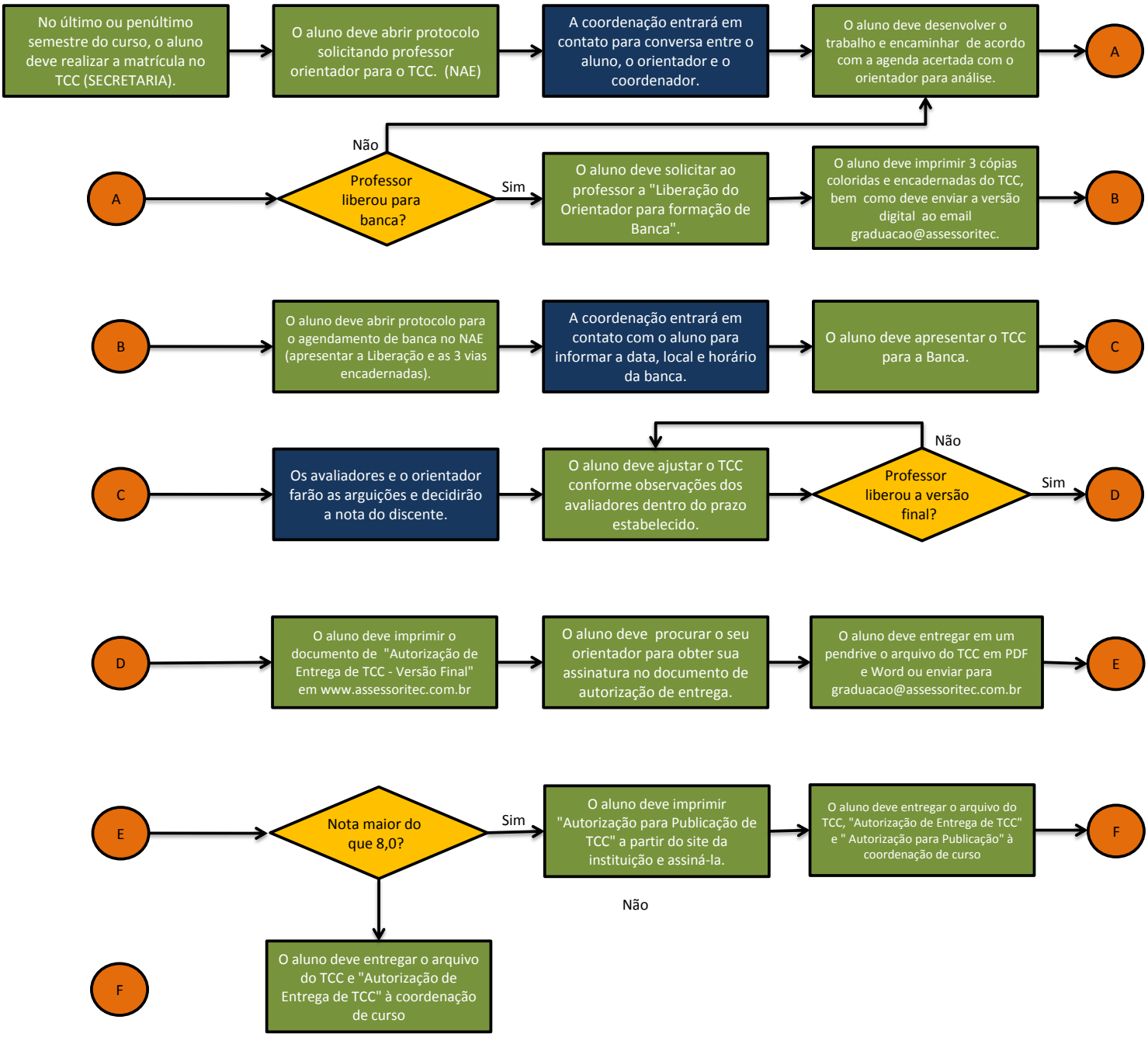PROCEDIMENTOS - TRABALHO DE CONCLUSÃO DE CURSO